

Privacy Policy Overview

This document is intended as an overview of the companies who form the Powerloop consortium, and how they may use your personal information. Links to each individual company's privacy policies are included below, and you should refer to these if you want to fully understand how your data may be used.

Who we are

The Powerloop consortium is a group of seven companies involved in the delivery of an Innovate UK funded project to demonstrate the value of domestic bi-directional charging, otherwise known as Vehicle-to-Grid (V2G).

The full list of project partners is as follows:

- Octopus Energy (lead partner)
- Octopus Electric Vehicles
- ChargePoint Services
- Energy Saving Trust
- Navigant
- Open Energi
- UK Power Networks

Some basic details about the project and funding structure can be found on [Innovate UKs website here](#), where you can also see information about the other bi-directional / V2G projects that Innovate UK are funding.

How do you use my data?

Although the group of companies falls under the Powerloop consortium umbrella, each is responsible for their own privacy policy and data management practices. As such, you will need to refer to the privacy policies of each company for full details of how they use and protect your data.

As a general overview, below is a brief outline of what each company does, the sort of data they collect and use.

Octopus Energy

[Privacy policy here](#)

Lead project partner, managing the consortium and relationships with Innovate UK. Also providing customer service expertise, energy products, and materials - such as smart meters - related to the energy supply of any Powerloop customer. You will need to switch to Octopus Energy for your energy supply in order to make use of the Powerloop offering. Will also create and manage the customer app to control the V2G charger in your home.

Can see all information related to your energy supply, electricity connection, financial details, payment details, charging information, and charging preference settings via the app.

Will share anonymised data with TRL, who are the data monitoring partner of Innovate UK, for the purpose of analysing the success of each V2G project. This data will be held in an encrypted FTP server, and will only be accessible to Octopus Energy, Innovate, and TRL.

The data may be used for the creation of anonymized reports that are shared with the wider group of V2G projects, and within Innovate, [BEIS](#), [OLEV](#) and other government bodies.

Octopus Energy will also have direct access to any information collected by Octopus Electric Vehicles, as these are sister companies.

Octopus Electric Vehicles

[Privacy policy here](#)

Providing customer service, leasing, and product expertise related to the Electric Vehicle aspect of the project. Powerloop is currently only available when you lease a Nissan LEAF through Octopus Electric Vehicles.

Can see all information related to your car lease such as credit information, financial details, payment details.

Octopus Electric Vehicles will also have direct access to any information collected by Octopus Energy, as these are sister companies.

ChargePoint Services

[Privacy policy here](#)

Help manage communications from your car, the V2G charger and Open Energi.

Can see information about your charging preferences, and data from the charger and car when they are connected.

Energy Saving Trust

[Privacy policy here](#)

Investigating how you, as a customer, interact with the V2G proposition and the switch to an Electric Vehicle.

Will collect anonymised and non-anonymised data from you via online surveys, which will be used for the purpose of data analysis and creation of a [Best Practice Guide](#) on the benefits and learnings of our V2G project for our customers.

Navigant

[Privacy policy here](#)

An independent consultancy who assist the consortium with thinking around the economics and use-cases of the V2G offering.

Will use anonymised data from the project to analyse the value of the proposition to you.

Open Energi

[Privacy policy here](#)

Help turn your charging preferences into data schedules, enabling communication between the customer app, Octopus Energy, and ChargePoint Services.

Can see information about your charging preferences, and data from the charger and car when they are connected.

UK Power Networks

[Privacy policy here](#)

Distribution Network Operator (DNO) for London and the South East. UKPN are responsible for the connection from the street to your home. In order to install a V2G charger in your home, UKPN have to assess and sign-off on the connection of an export device to the local network.

Can see all information related to your connection, and details that you agree to share as part of a connection request, including your name, contact details, location, and details of any existing export devices which are connected at your home.

Will also be informed that you are leasing an electric vehicle, and when it is expected to connect to the network. Will be given information relating to your electrical setup, in order to process any connection requests.